



## QUALITY SYSTEM OVERVIEW

---

Stanley Industries objectives for quality are to organize its operations via the following:

- To implement a quality system that satisfies the provisions of ISO 9002:2000
- To strive to meet and exceed our customers needs and expectations for quality products
- To train our employees to understand and use the provisions of our quality system
- To focus on continued effectiveness in areas of quality

We express these objectives in the following quality policy statement which is established, communicated and implemented throughout the organization:

***Quality Fasteners, Happy Customers, Constant Improvement. If it is to be it is up to me!***

The elements of this policy statement are accomplished through compliance to a formal quality plan documented in our Quality Manual. Copies of our Quality Manual are furnished to our customers upon request.

Our Quality System passed certification requirements to the Quality standards of ISO 9002 in September, 1997 (See certificate following). We are on target to move forward for the ISO 9000-2000 standards in 2003.

### **Quality Assurance**

In our In-House Quality Lab, our Quality Manager is responsible to establish, maintain and implement procedures to control our inspection, measuring, and test equipment and to ensure that all requirements of the applicable ISO 9002-1994 clause are met. Our testing equipment consists of:

- Ring Gages
- Micrometers
- Calipers
- Rockwell Hardness Testing
- Optical comparator
- Torque Tester
- Recess Checker
- Statistical Process Control
- Advanced Inspection & Measurement
- Custom Sorting Machine (*Achieves 0 defects*)

**Update:** *We are very pleased to announce, after much hard work and diligence, our Stanley Team has passed the ISO 9000:2000 upgrade on June 12, 2003. Well done everyone!*

Phone: 248-588-5750

Toll free: 800-253-2658

Fax: 248-588-1895

Email: [stanleyind@sprynet.com](mailto:stanleyind@sprynet.com)

Website: [www.stanleyind.com](http://www.stanleyind.com)

Quality Fasteners Happy Customers Constant Improvement!